# PUBLIC WORKS



Presenters:

Dan Hurley, Department Director Division Managers

# Department Overview

**Mission:** To maintain, protect, and enhance the livability and sustainability of Lane County's natural and built environments.

- □ Land Management (LMD)
- □ Roads & Bridge Maintenance (R&BM)
- □ Lane Events Center (LEC)
- Engineering & Construction Services (ECS)
- □ Parks & Open Spaces (POS)
- General Services (GS)
- Waste Management (WMD)
- □ Administration (ADM)

# FY 21-22 Budget Details

### 21-22 RESOURCES

### Fees & Charges

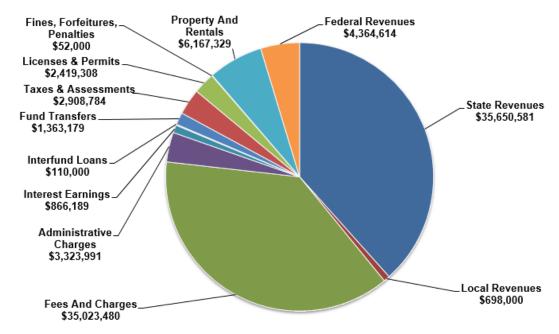
- Land Management \$3.5m
- Fleet \$9.3m
- Waste \$20.2m

#### State Revenue

- Highway Revenue \$28.8m
- Construction Reimbursements \$5.7m

#### General Fund

- Animal Services \$529k
- Parks Interfund Loan \$110k



Total Resources (excluding Fund Balance Carryover): \$92,947,455



# FY 21-22 Budget Details

### **21-22 EXPENDITURES**

Operational Expenses are down by 14%

### Capital Expense includes

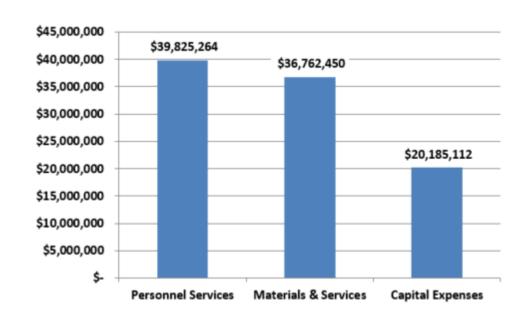
Road Fund \$12.2m

Fleet Fund \$4.7m

□ LEC \$193k

Waste Mgmt \$2.7m

□ Parks \$400k





Operating Expenses: \$96,772,826

## **COVID-19 Pandemic Impacts**

- Revenue loss
  - Revenue loss was experienced in The Road Fund and three divisions: Land Management, Lane Event Center, and Parks
  - The Road Fund is budget and tracked in a separate program and supports three divisions: Administration, Engineering and Construction Services, and Road and Bridge Maintenance
  - The Road Fund drew \$2.7 million from the Road Fund Service Stabilization Reserve in FY 2021 and \$2.2m from the Future Projects reserve for FY 19-20 & 20-21 to balance the Oregon State Highway revenue reduction. The Proposed Budget includes additional \$3.2 million reduction in reserves and contingencies.



# Holiday Farm Fire Impacts

- Expenses/Damage
  - Parks
  - Land Management
  - Road Maintenance
  - Engineering
  - Animal Services



# Capital Improvement Plan

# 2022-2026 CIP Submission Highlights

- Armitage Campground Phase II Expansion
- Short Mountain Landfill Cell 6
- River Road Overlay





### Highlights of FY 20-21

# Public Works Leadership Team







# Lane County Strategic Plan

#### Safe, Healthy County

Reduce fatalities and severe injuries on County Roads:

- Transportation Safety Action Plan (TSAP)
- Fatal Crash Investigation Team (FCIT)
- Systemic Engineering Implementation Team (SEIT)
- Safety Improvements in the Capital Improvement Plan (CIP)

#### **Vibrant Communities**

Protect and enhance our natural and built environments:

- Climate Action Plan
- 63% waste recovery goal by 2025
- Implement the Parks Master Plan
- Develop programs and resources to improve storm water management

# Robust Infrastructure

Enhance safe transportation facilities and operations:

Bicycle Master Plan

Maintain existing facilities and identify efficiencies in capital assets:

- Implement recommendations from Road & Bridge Maintenance Audit
- LEC Business Plan

# Our People & Partnerships

Pursue strategies to enhance fiscal resilience and operational effectiveness:

- Regional transportation planning
- Partnerships with Non-Governmental Organizations (NGO's)
- Advisory committees



# Measuring Performance

Reduce Fatalities on Lane County Roads

		FY19-20 Actuals		
County road Fatalities	7	12	13	TBP

Reach 63% waste recovery by 2025

	FY18-19 Actuals		FY20-21 Projected	
Waste Recovery Rate	53.8%	TBP	TBP	55.0%



Public Works Performance measures can be found on page 271 of the Proposed Budget Document

# Land Management

Mission: To balance protection of natural resources and the built environment, to equitably implement land use and building regulations that protect the public's health, safety, and quality of life, and to support a strong, diverse, and sustainable regional economy.

- Land Use Planning
- Building Safety Program
- Coordinated Services
- Code Compliance
- Service Changes:
  - Customer Service Center (CSC) open to public
  - Satellite office opened in Blue River
  - 7 New staff added







FTE: 40.00

**Proposed FY 21-22 Resources:** \$6,645,105 **Expenses**: \$7,162,338

# Highlights of FY 20-21 Outcomes

8,514 Customer Service Inquiries Responded To Through March

565 Planning
Permits Issued
Through March

3,945 Building Permits Issued Through March









## COVID-19 Pandemic Impacts

### Revenue loss

LMD experienced a downturn in permitting activity early on in the pandemic but revenues appear to be stabilizing and impacts are not nearly as great as initially projected

### Expenses

Increased technology expenses due to teleworking

### Workforce

Some staff have left the division citing workload fatigue and general frustration due to COVID and the Holiday Farm Fire operations

### Delays of other projects/plans

Multiple long range projects have been delayed



## Holiday Farm Fire Impacts

#### Expenses/Damage

- Permit fees for replacement of homes destroyed by the fire have been waived by the Board for five years. The revenue impact is estimated at \$2.1 million
- Service Stabilization Reserve is currently \$3.6 million and will be used to offset revenue impacts and expenses and recovery expenses

#### Workforce/Workload

- Board direction to expedite Holiday Farm Fire (HFF) permits requires LMD to hire additional staff to support increased permit workload, this will cost approximately \$662,000 per year
- Contract services may be expanded for permitting work

#### Long term recovery

- Increased permitting activity and customer service inquires due to the HFF will continue for several years.
- LMD will be heavily involved in comprehensive planning initiatives related to Blue River as well as long term watershed recovery efforts



# Future Challenges & Opportunities

- Expediting Holiday Farm Fire permits
- Rebuilding reserves / balancing operational expenses with revenues
- Additional resources for code enforcement are needed
- Leveraging New Technology such as a virtual 24/7 permit office
- Implementing process improvements realized during COVID







# Lane Events

Mission: Lane Events Center enriches the lives of Lane County residents by providing programs that support family, youth and community values; supporting the visitor and convention industry; encouraging local and small business opportunities; and providing a venue for community

celebrations and events.

- Community Events
- Private Events
- County Fair
- Service Changes:
  - Currently limited to small events and gatherings
  - Reduced expenses to minimize COVID impact









**FTE**: 14.50

Proposed FY 21-22 Resources: \$4,811,908 Expenses: \$4,211,763

# Highlights of FY 20-21 Outcomes

Covid-19 testing and vaccination clinics

McKenzie Fire shelter and resource centers

Safe opportunities for community events









## **COVID-19 Pandemic Impacts**

#### Revenue loss

- Event revenue losses of more than 2.5 million as most events were unable to take place
- Substantial revenue loss in 2021 from TRT as the travel and hospitality industry shut down. Revenue loss was balanced with reserved reductions of \$2.2 million, project delays, and expense reductions
- Like most county fair grounds and event center, Lane Event Center provides access to local, regional, and national events. These events are often scheduled two to three years in advance. The pattern of uncertainty have made event organizers uneasy. It may take two to three years to recover.

#### Expenses

Operational Expenses have been reduced and Capital Projects have been delayed

#### Workforce

- No Staff layoffs for FY20-21
- Several staff members assisted in both the COVID and Fire EOCs and offered additional time for related project work

### Delays of other projects/plans

Overall spending on projects and capital expenditures have been put on hold

FY 21-22 Proposed Budget Presentation



## Holiday Farm Fire Impacts

### Expenses/Damage

- Housing animals, evacuees, Multi-Agency Resource Center, FEMA and Red Cross
- Expenses Lights, power, water, janitorial and cleaning supplies

#### Workforce/Workload

- Staff at LEC worked overtime to assist during these challenging times
- Organized with multiply agencies to allow for a large resource center
- Coordinating with the city to allow for air respite shelters

### Long term recovery

Lane Event Center, like most county fair grounds are designed to be a beacon of support in times of emergency. As an extreme event the Wild Fire required extra resources for a limited time but did not impact long term revenue



# Future Challenges & Opportunities

- Explore business opportunities and projects
- Planning for a Fair in 2021
- Recovery from COVID-19 Impacts
- Mitigating impacts of reduced resources while providing business opportunities to the community
- Providing safe entertainment options to the members of our communities to promote healing post pandemic



# **Parks**

*Mission:* We responsibly manage, sustain, and enhance our parks and natural resources through partnership, stewardship, and quality customer service.

- Campgrounds
- Marinas
- Natural Areas
- Water Access
- Service Changes:
  - 5 employees working remotely
  - Forest Glen, HJ Morton & Eagle Rock Parks closed









FTE: 18.80

Proposed FY 21-22 Resources: \$4,343,461 Expenses: \$4,497,783

# Highlights of FY 20-21 Outcomes

Hendricks Bridge Water Access

Armitage
Small Dog Park

Parks Funding Task Force









# **COVID-19 Pandemic Impacts**

#### Revenue loss

- Picnic Reservations, Moorage and Recreational Vehicle Fees
- Park and Camping Operations
- Revenue loss was balanced with reserved reductions of \$ 231,000 which leaves operating reserves at 1.8%

### Expenses

- Maintenance expenses
- COVID Signage
- Reader board at HBRA

### Delays of other projects/plans

Armitage Campground Expansion, Stewart Covered
 Bridge, Cabins at Harbor Vista and the North Jetty Lease.



FY 21-22 Proposed Budget Presentation

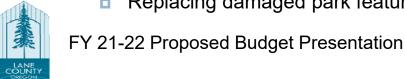




## Holiday Farm Fire Impacts

### Expenses/Damage

- Debris removal across all affected Lane County Parks
- Old McKenzie Fish Hatchery Structural Damage \$55,900
- Eagle Rock Structural Damage \$27,500
- Forest Glen vault restroom replacement \$80,000
- Restoration of affected parks for miscellaneous facilities \$12,000
- Workforce/Workload N/A
- Long term recovery
  - Working with FEMA and ODOT to remove hazardous trees and debris
  - Replacing damaged park features and amenities





# Future Challenges & Opportunities

- Recovery of McKenzie Corridor Parks
- Deferred Maintenance
- Stewart Covered Bridge
- Armitage Campground Expansion
- Harbor Vista Cabins







# Waste Management

Mission: Waste Management provides safe responsible and economical recycling and disposal services, respecting the environment and communities we serve.

- Fee Collection
- Transfer Operations
- Disposal Operations
- Landfill Development
- Recycling / Waste Reduction

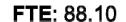
- Hazardous Waste
- Nuisance Abatement
- Closed Landfills
- Environmental Services





- Decrease in waste from businesses and restaurants
- Increase in transfer station customer count





Proposed FY 21-22 Resources: \$21,358,466 Expenses: \$20,476,519



# Highlights of FY 20-21 Outcomes

55.1% recovery rate – highest in the state of Oregon

238,000 tons of waste (thru March) Maintained full system operations during COVID-19









# **COVID-19 Pandemic Impacts**

- Revenue loss
  - □ N/A
- Expenses
  - N/A
- Workforce
  - Operations have been strained due to large customer counts at all transfer stations
- Delays of other projects/plans
  - N/A



## Holiday Farm Fire Impacts

### Expenses/Damage

 Transfer stations in the burn area were not effected, although operations were impacted during the fire and the immediate recovery

#### Workforce/Workload

N/A

### Long term recovery

- Fire debris acceptance sped up filling of current cell and need for splitting cell VI into two phases to ensure timely waste acceptance
- Revenue from fire debris \$2 million is being saved to offset the escalating cost of the landfill expansion



# Future Challenges & Opportunities

#### Landfill Gas Reduction

- New CAP highlights landfill gas as largest GHG producer for the county. Focus on increased system efficiency and research new capture techniques such as anaerobic digestion
- Restart rural household hazardous waste collections
  - Did not do collections in FY21 due to COVID.
     Plan to start again and look into more regular
     Florence collections





# Road & Bridge Maintenance

Mission: Maintain and preserve a safe and effective road system for public use.

- Pavement Preservation
- Striping & Signage
- Bridge Maintenance
- Vegetation Management
- Service Changes:
  - Territorial Highway Road miles
  - Agency support









FTE: 93.50

Proposed FY 21-22 Resources: \$1,027,000 Expenses: \$21,251,126

# Highlights of FY 20-21 Outcomes

Holiday Farm Fire

Community Support & Resilience

Preservation
Targets Achieved









## **COVID-19 Pandemic Impacts**

- Revenue loss
  - Division revenues were not impacted by COVID
- Expenses
  - 500 staffing hours of work on COVID related activities
- Workforce
  - Increased incidents of accidents across the Roads Division due to COVID fatigue
  - Recruitment and Retention Impacts on the Division
- Delays of other projects/plans
  - Recruitment and retention of staff during pandemic has delayed project work



## Holiday Farm Fire Impacts

### Expenses/Damage

- Road Maintenance estimates \$565K in damages from the fire that will be submitting to FEMA for 75% reimbursement in damages
- Other damages that are submitted/submitting to FEMA are signs, culvert, covered bridge emergency inspections, road and guardrail

#### Workforce/Workload

- 1344 hours responding to the wildfires
- 6110 hours cleaning up debris

#### Long term recovery

- The Roads Division is supporting watershed recovery efforts, roads system upgrades and safety improvements in the Holiday Farm Fire (HFF) areas
- Continued hazard tree removal under Phase II work with Oregon Dept. of Transportation



FY 21-22 Proposed Budget Presentation



# Future Challenges & Opportunities

- Bridge Preservation and Upgrades
  - New Standards
  - Staffing Levels
- Vegetation Management
  - Climate Impacts
- Technology
  - Asset Management and Mobile Applications
- Storm Water System and Programs
  - Changes in Regulations and Funding



Goodpasture Bridge



# Engineering & Construction Svcs.

Mission: Provide high quality comprehensive engineering and construction planning, design, and contract management services.

- ECS Admin Services
- Design and Environmental Services
- Construction Services
  - Inspections, Materials Lab and Utilities
- Transportation Engineering Services
  - Transportation Planning, Permits and Traffic Operations
- Survey Services
  - Subdivisions, Construction Surveys and Right of Way







FTE: 50.00

Proposed FY 21-22 Resources: \$9,514,377 Expenses: \$21,783,079

## Highlights of FY 20-21 Outcomes

Territorial Highway
Slide Repair

4.70 Overlay & 10.60 Slurry Seal miles

American with
Disabilities Act
(ADA) 14 Ramps
and 3 Ped Signals









# Holiday Farm Fire

### Erosion Threat Assessment Reduction Team (ETART)

- ECS staff assessed fire damage to culverts and identified three sites which have a high risk for post fire debris flows.
- The two culverts on Goodpasture Road will provide fish passage.
- Upsizing these three existing culverts will be an expensive (\$2.23M) effort since the replacement culverts will need to meet environmental requirements.

### Corner's Preservation Survey

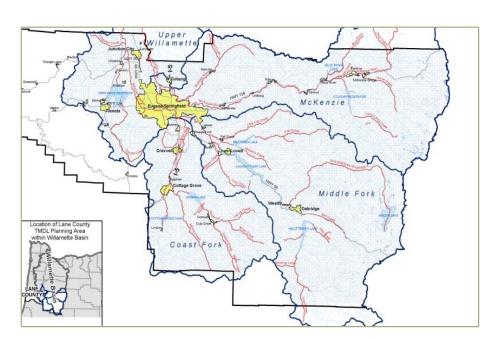
 Surveyors assessed fire damage to public survey corners and began restoring damaged survey monuments.





# Future Challenges & Opportunities

- Storm Water Funding Shortfall
- Implement Project Management Software
- Potential Federal-aid
   Transportation Package funding
   Territorial Hwy Ph. 3
   improvements
- Hazard Mitigation Program Grants
  - Fire Debris Mitigation fund upsizing 4 culverts in the Holiday Fire area
  - Seismic Bridge Upgrades fund Marcola Rd Bridge and 2 Row River Rd Bridges
  - Flood Risk Reduction fund raising Territorial Hwy Bridges south of Gillespie Corners



Impact Area due to Storm Water Regulations Changes



FY 21-22 Proposed Budget Presentation

## **General Services**

Mission: To provide safe and reliable vehicles and equipment to County departments, divisions and agencies as tools to provide quality services to the public. General Services also provides for public safety and welfare of rural Lane County's domestic animal population.

- Animal Services
- Fleet Services
- Service Changes:
  - Animal Services staff teleworking with Animal Welfare Officers performing service calls within National Animal Care & Control Association (NACA) guidelines
  - Fleet Services Equipment and vehicle acquisitions and disposals,
     Maintenance, Parts, Fuel, PW radio management and telematics







Proposed FY 21-22 Resources: \$10,804,756 Expenses: \$12,327,158



## Highlights of FY 20-21 Outcomes

Purchase and replace
2 Light Duty vehicles
and 15 pieces of
Heavy Equipment
(Thru March)

**Animal Services** 

Fleet has completed 2,751 repair orders (Thru March)









### FY 20-21 In Review

### Holiday Farm Fire Impacts

### Expenses/Damage

- LCAS, in conjunction with LEC, agency partners and volunteers, sheltered over 576 livestock animals at LEC while over 100 domestic animals were sheltered at Greenhill Humane Society
- Emergency Shelter established at Lane Event Center

#### Workforce/Workload

The duration of the LCAS related evacuations, shelter-in-place and livestock shelter operation was from appx Sept 8th-Oct 23rd 2020

### Long term recovery

Both livestock and domestic animals displaced due to the fire were primarily reunited with their owners. The few displaced domestic animals where an owner could not be identified were placed for adoption by Greenhill Humane Society.





# Future Challenges & Opportunities

- Expanding charging network; new infrastructure at Delta, LEC, and multiple other sites in development.
- Lack of readily available space for displaced livestock animals in the event of a disaster
- Continual customer service growth...
  - New billing platforms forthcoming per audit committee selection
  - Merge Fleet committees into one Fleet Steering Committee



New LEC charging station



Site meeting for Pisgah EV expansion



## Administration

Mission: Provide quality support to public and internal customers in the areas of financial management, administrative services, and management team support, to provide well-maintained roads, parks, animal services, solid waste disposal, and land use/building services for the citizens, tourists, and businesses of Lane County.

- Financial Management
- Administrative Services
- Management Team Support
- PW Human Resources
- Service Changes:
  - Significant increase in TM sales and processing
  - Telework demands and flex scheduling
  - Slowing of services caused by adaptation of processes in a virtual world

**FTE**: 22.00

Proposed FY 21-22 Resources: \$34,442,382 Expenses: \$5,063,060



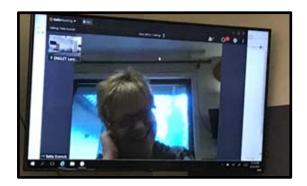
## Highlights of FY 20-21 Outcomes

21,247 AP Transactions (\$36.7 mil) Focus on workforce transition postCOVID
(Department-Wide)

Sustained support under COVID protocols









### FY 20-21 In Review

### **COVID-19 Pandemic Impacts**

- Revenue loss
  - State Highway Funds decreased with reduced registration and vehicle use. These Road Fund dollars support Admin Services, ECS, and Road and Bridge Maintenance
- Expenses
  - Teleworking and staffing cost
- Workforce
  - 75% of the staff was teleworking
- Delays of other projects/plans
  - Due to teleworking and increased COVID requirements projects have been delayed



# Future Challenges & Opportunities

- Recovery from COVID-19 Impacts
- Human Resources Adjustments
  - Hiring, telework options, workspace
- Mitigating impacts of reduced resources while supporting Department Goals and Objectives



## Questions?



Up Next: Emergency Management

